# **TANZANIA SCOUTS ASSOCIATION**





# **Risk Management Policy and Procedures**

#### **Schedule of Amendments and Approval**

Document Number	Revision	Approval Reference	Date
TSA/DOC/017	Creation	5 <sup>th</sup> Ordinary Meeting of the National	4 <sup>th</sup> June, 2016
		Executive Committee	

This is an official Risk Management Policy and Procedures document for Tanzania Scouts Association, having been presented to the National Executive Committee and approved. As thus, we members of Executive Committee of Tanzania Scouts Association hereby commit that we will abide by this Policy and Procedures document from date of endorsement.

Thus signed on this dayof	2016 in Dar es Salaam.
Chief Commissioner	National Executive Chairperson
National Executive Commissioner	Honorary Secretary

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#### **List of Abbreviations**

TSA Tanzania Scouts Association

EXCO Executive Committee

STECO Steering Committee

NSC National Scout Council

ARC Audit and Risk Committee

CC Chief Commissioner

DCC Deputy Chief Commissioner

ACC Assistant Chief Commissioner

NEC National Executive Commissioner

#### **Definitions**

In this Policy and Procedures, unless otherwise provided, and for all purposes of applying them, the words imparting singular shall include plural and vice versa, and words imparting masculine gender shall include feminine. Further, unless the context otherwise requires, the following meaning of words and phrases shall apply.

**Professional Staff** means employed/salaried staff of the Tanzania Scouts Association. **Volunteer Staff** means adult members of the Tanzania Scouts Associations who are not employed i.e. not paid any salary by the Association.

**ICT equipment** means tangible computer assets, such as computer hardware and network or communication devices

Computer shared folders – are folders created in designated computer or server and made accessible to all authorized staff (with user identifications) who can remotely access that folder via local area network or directly login into that designated server for the purpose of retrieving or adding electronic files in the shared folders.

#### 1. Introduction and Overview

#### 1.1. Aim of this document

To detail the TSA's risk management policy and procedures. It should be read by members of Executive Committee (EXCO), Steering Committees (STECO) and their direct reports who in turn should adhere to the policy and procedures and disseminate to the Associations professional and volunteer staff.

This policy and procedures shall raise Associations awareness and ability to follow procedure to identify and evaluate its management risks (i.e. financial, conflict of interests, operational, funding, succession planning etc.).

This policy and procedures shall apply to all Associations professional and volunteer staff.

#### 1.2. What is "risk"?

"Risk" is an event or cause leading to uncertainty in the outcome of the TSA's operations.

For example, service standards are based on expected numbers of complaints. If more complaints are received, service delivery will fall unless staff are moved from other tasks to help. Conversely, if complaint numbers fall there is an opportunity to improve customer service. Risks represent opportunities as well as threats.

#### 1.3. Why we need to manage risk

Daily we manage risk without describing this as "risk management". We consider what might go wrong and take steps to reduce the impact if things do go wrong. However, the TSA cannot rely on informal processes. Also, as a public association, we must provide assurance to the Patron, Trustees, President of Association, auditors, the Audit and Risk Committee (ARC) and all other stakeholders that we are managing risks correctly. We do need to formally identify Associations risks and mitigating actions.

#### 1.4. Who should think about risk?

The main responsibility for identifying Associations risks lies with members of STECO. Members should consider both existing risks and think about any new corporate risks. STECO input is important as members are well placed to identify and monitor corporate risks.

Members of EXCO, ARC, and other committees also have a role. Because of this, the Risk Register will be brought to relevant groups as appropriate.

Staff too have a role in identifying corporate risks. The Associations Risk Register shall be available at TSA office premises as well as computer shared folders and staff

are encouraged to contribute.

#### 1.5. When to consider risk

Risk needs to be considered when decisions are made. In particular, as association aims develop during the planning round, EXCO members and Commissioners/managers need to consider afresh existing association risks; looking at what we want to do over the next few years and identifying risks which may arise. Timing is important if mitigating actions are to be included in business plans.

#### 1.6. Project and Departmental Risks

Individual TSA projects may have their own risk registers. Where a project risk is considered high priority it should be included in the association risk register. The project manager or project steering group should advise Audit and Risk Committee and relevant STECO members of any such risks. The regular highlight reports to EXCO are a good way of doing this.

Individual members (staff) may also identify risks to their department's aims. Mitigating actions should be included in business plans if considered serious enough.

#### 1.7. Risk Appetite

"Risk appetite" is an expression of how much risk an organisation is prepared to take. It can vary over time and from work area to work area. If the TSA's risk appetite is clearly articulated staff can take this into account when making their decisions. STECO should therefore, when considering risk, discuss and express the risk appetite as they see it.

The risk register steers risk owners into considering risk appetite when updating a risk entry. They need to consider not only the risk status before and after existing mitigating action but also the final tolerable risk status; ie what they are aiming for in terms of status for that particular risk.

#### 1.8. Options for dealing with risk

There are various options for dealing with risk.

**Tolerate** – if we cannot reduce the risk in a specific area (or if doing so is out of proportion to the risk) we can decide to tolerate the risk; ie do nothing further to reduce the risk. Tolerated risks are simply listed in the corporate risk register.

If the risk is shown as "green" after existing mitigating actions are taken it can probably be tolerated.

**Treat** – if we can reduce the risk in a sensible way by identifying mitigating actions and implementing them, we should do so. For most of the risks on the corporate risk register this is what we are doing.

**Transfer** — here risks might be transferred to other organisations, for example by use of insurance or transferring out an area of work.

**Terminate** – this applies to risks we cannot mitigate other than by not doing work in that specific area. So if a particular project is very high risk and these risks cannot be mitigated we might decide to cancel the project.

## 2. Completion of the Corporate Risk Register

# 2.1. Completing the register

TSA shall use the risk register template as illustrated herein below:

	of risk depending on the risk member responsible for the type.  TSA aim: The aim associated with the risk.  member responsible for the risk and its mitigation  TSA aim: The aim associated with the risk.				
Event/cause — Increase in complaints received due to increased public awareness of their rights  Result — results in increase in clearance times and backlogs					
Risk status before existing mitigation See "risk status" below from para 2.2	Probability	Impact	Overall		
Existing mitigating action	S	Existing assurances			
These are mitigating actions (controls) which are in place and happening.  Eg checks for all new staff.		An assurance is a process that ensures that mitigation is working.  Eg Commissiners reviews the  checks and signs them off.			
Risk status after existing mitigation See "risk status" below from para 2.2	Probability	Impact	Overall	Acceptable  If "yes"  tolerate the  risk. If "no"  there needs  to be further  action.	
Future mitigating actions	Owner	Due	Notes		
Planned actions which have not yet happened designed to help reduce the risk even further.	Commissioner/ Manager responsible for the mitigating action.	Expected clearance date.	Any relevan	t notes	
Risk status after future mitigating	Probability	Impact	Overall		

Actions		
See "risk status"		
below from <mark>para 2.</mark> 2		

#### 2.2. Risk Status

i. "Risk **status**" is an assessment of the risk's seriousness and is based on:

The **probability** of the risk actually arising; and The **impact** on the TSA if a risk does actually arise.

- ii. We assign a status so that risks can be prioritised. A high impact high likelihood risk should be given more attention than a high impact low likelihood risk; for example a meteorite strike on Mbozi area.
- iii. A traffic light and numerical indicator is used to show the risk status. Annexure A provides advice on setting probability and impact while Annexure B provides Aid to Identifying Risks.
- iv. Three assessments of risk status are needed.

Risk status before existing mitigation — an assessment of the risk happening and its impact if no action is taken; eg what is the risk that we receive an increase in complaints without taking any action to address increasing backlogs?

**Risk status after existing mitigation** – an assessment of the risk happening and its impact, taking account of existing actions aimed at reducing the risk. For example, we receive an increase in complaints and streamline procedures to make the process faster; what do we now think the risk status is?

**Risk status after future mitigation** – an assessment of the risk level we will reach after all the mitigating actions identified have been done.

v. If after existing mitigation we think this the risk status is acceptable then the risk should be tolerated; there is nothing more we can do. But if the status remains unacceptable (bearing in mind our risk appetite) then we should identify further mitigating actions.

#### 2.3. Management summary

The risk register includes a one page management summary listing all of the risks and the various risk statuses. In addition it indicates whether or not the risk status after existing mitigation is improving.

#### 3. Roles and Responsibilities

#### 3.1. Steering Committee

- i. Identification of corporate/association risks.
- ii. Detailed review of corporate risks and mitigating actions.
- iii. Consider risk when making decisions.
- iv. Articulate a risk appetite when making decisions.
- v. To identify risks to the achievement of their departmental business plans which might also be corporate risks, and to advise Audit and Risk Committee of such risks.
- vi. To identify any relevant mitigating actions, to include these within their departmental business plan, and to ensure the business plan is met.
- vii. To be alive to other risks that might develop in year.

#### 3.2. Executive Committee

- i. Quarterly high level review of the risk register and mitigation of risks
- ii. Ensuring that the risk management process works properly.
- iii. Identification of additional corporate risks.

#### 3.3. Audit and Risk Committee

- i. The provision of advice on the strategic process for risk, control and governance and the Statement on Internal Control.
- ii. Identification of additional Association risks.
- iii. To manage the risk management process ensuring that:
  - a) the Association's Risk Register is presented to Executive Committee as appropriate;
  - b) the risk register is placed in shared computer folder and TSA premises and staff are encouraged to contribute;
  - c)inconsistencies in the Corporate/Association Risk Register are questioned; and
  - d) to ensure that the Corporate/Association Risk Management Policy is kept up to date

#### 3.4. All staff

To be alert to possible corporate risks and to raise risks they have identified with their managers.

# 4. TSA Risk Register

### 4.1. Internal Control

1. Risk area: Internal Control			Risk owner: National Executive Commissioner	
	TSA aim: To ensure	that there is Effi	iciency and Effe	ctive of Operations
Risk description				
Event/cause – Improper use of The internal control process s against un authorized acquorganization are working to acplacing other interests (such a the TSA.  Result – Embezzlements of fun	eeks to ensure that isition, use or disp chieve its objectives i as an employee's, ve	Assets and othe position or loss. In a rightful man andor's or custom	r resources are Personnel th ner, without ex	roughout the cessive cost or
Risk status before	Probability	Impact	Overall	
existing mitigation	High	High	Very High	
Existing mitigating actions		Existing assura	nces	
<ul> <li>(i.) Establish segregation of a i.e the all activities should by one person.</li> <li>(ii.) CC or DCC or NEC should mall the work performed by depending on level of senion compensating roles.</li> <li>(iii.) All works should be performed by down procedures and guality.</li> <li>(iv.) Staff to sign Conflict of Indicated in the action of the conflict of Indicated in I</li></ul>	I not be performed nonitor and evaluate the Subordinates ority or ormed based on laid uideline in place	signs them off.	s tne supportin <u>c</u>	g documents and
Risk status after	Probability	Impact	Overall	Acceptable
existing mitigation	Low	High		If "yes" tolerate the risk. If "no" there needs to be further action.
Future mitigating Actions	Owner	Due	Notes	
Recruitment of an Accountant at TSA HQ Recruitment of qualified Camp Warden at Bahati Camp	Chief Commissioner	> August, 2016 > February, 2017.	Any relevant n	otes
Risk status after	Probability	Impact	Overall	

futura mitigating actions				
future mitigating actions	Very Low	High		
2. Risk area: Internal Control	Risk Category: Inf	formation	Risk owner: A Commissioner	lational Executive r
	TSA aim: There is	reliability and co	ompleteness of Fi	inancial information
Risk description				
Event/cause — (i) Delay in provided within the Association. (ii) Undisclosures, including those from the information received by sufficient quality and integrity Result — Inefficient and non-efficient and mon-efficient and mon-e	Unreliable annual f m other external us STECO, EXCO and that recipients can I	inancial stateme es. d supervisors/pro	nts and other fir pject managers	nancial-related
Risk status before	Probability	Impact	Overall	
existing mitigation	Medium	High	High	
Existing mitigating actions		Existing assur	ances	
<ul> <li>(i) CC/DCC should evaluate the performed and set target for activity/task</li> <li>(ii) Assign those activities to a who will be accountable for of duties)</li> <li>(iii) NEC/ACCs should institute and make recommendatio</li> </ul>	or completion of each specific personel(s) or that.(Segregation or close supervision	h evaluation/app by CC/DCC.	argets are sets ar oraisal reports re	
Risk status after	Probability	Impact	Overall	Acceptable
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action
Future mitigating Actions	Owner	Due	Notes	
Recruitment of an Accountant at TSA	Chief Commissioner	> August, 2016	Any relevant r	notes

Risk status after

Probability

Impact

future mitigating				
actions	Very Low	Medium		
3. Risk area:	Risk Category: Com	pliance	Risk owner: C	hief Commissioner
Internal Control				
	TSA aim: The activ	ities performed (	Comply with app	licable laws and
	regulations.			
Risk description				
<b>Event/cause</b> – The activities	we are performing	do not compl	y with applica	ble laws and
regulations, and supervisory re	•	-	-	
This objective must be met in o			-	outation
<b>Result</b> – Loss of reputation, co	urt cases and banned	l/suspensions fro	m activities.	
Risk status before	Probability	Impact	Overall	
existing mitigation	-	- High	Very High	
	ivicarani		very mgn	
Existing mitigating actions		Existing assura	nces	
(i) To ensure that all operations a			nducted and part	
compliance with applicable la	=	· ·	tended by NEC ar	nd other HQ
supervisory requirements, and	*	Commission	ers.	
procedures (such as TSA Cons				
Act, Human Resource Policy a				
Financial Regulations, filing wi with WOSM, filing with Pensic				
(ii) Make staff awareness program				
various laws and regulations s				
environment.	arrounding their work			
Risk status after	Probability	Impact	Overall	Acceptable
existing mitigation	Low	Medium		If "yes" tolerate the
				risk.
				If "no" there needs
				to be further action.
				NO
Future mitigating	Owner	Due	Notes	
Actions	Owner	Duc	Notes	
			Any relevant n	otes

Probability

Impact

Overall

Risk status after

future mitigating		
actions		

## **4.2. Finance Management and Budget Control**

4. Risk area: Finance Management and Budget Control	Risk Category: Liquidity  TSA aim: To ensure the budget app		Risk owner: Deputy Chief Commissioner roved is attainable within the		
	available resources				
Risk description					
Event/cause – Failure to budge This objective must be met in or Result – Budget deficit and non	rder to protect our A	ssociation from	-		
Risk status before	Probability	Impact	Overall		
existing mitigation	Low				
Existing mitigating actions		Existing assura	ances		
<ul><li>(i) Budget is be done timely and w resources.</li><li>(ii) Budget review process.</li></ul>	thin available (i) Budget approval process  Meetings (ii) Budget review process i  Meetings		ings review process is	is recorded` in the EXCO recorded` in the EXCO	
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation				If "yes" tolerate the risk. If "no" there needs to be further action. <b>NO</b>	
Future mitigating Actions	Owner	Due	Notes		
			Any relevant r	notes	
Risk status after future mitigating actions	Probability	Impact	Overall		

5. Risk area: Finance Management and Budget Control	Risk Category: Operational			Risk owner: National Executive Commissioner	
_	TSA aim: To ensu	TSA aim: To ensure proper approval is done to all genuine paym			
Risk description					
Event/cause – failure to obtain Result – Delays in making payn					
Risk status before	Probability	Impact	Overall		
existing mitigation	Low	Medium			
Existing mitigating actions		Existing ass	urances		
The documents for approval showith relevant supporting docume			nayments are suppo companied with Pa		
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action	
Future mitigating Actions	Owner	Due	Notes		
			Any relevant	notes	
Risk status after future mitigating actions	Probability	Impact	Overall		

6. Risk area: Finance Management and Budget Control	Risk Category: Compliance Risk owner: National Executive Commissioner					
	<b>TSA aim:</b> To ensure statutory payment is done on time to avoid penalties.					
Risk description						
<b>Event/cause</b> – failure to comply <b>Result</b> – Exposure to sanctions	_	latory obligation	s/contractual a	spect.		
Risk status before	Probability	Impact	Overall			
existing mitigation	Low	Medium				
Existing mitigating actions		Existing assura	nces			
Staff should be aware with law and with their works and follow them p						
Risk status after	Probability	Impact	Overall	Acceptable		
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action.		
Future mitigating Actions	Owner	Due	Notes			
			Any relevant n	otes		
Risk status after future mitigating actions	Probability	Impact	Overall			

7. Risk area: Finance Management and Budget Control	Risk Category: Counter party risk		Risk owner: National Executive Commissioner		
-	TSA aim: To ensur terms and condition		itors are supplied as per the agreed		
Risk description					
Event/cause — Failure of suppli and time) Result –Non performance.	iers to meet contrac	tual commitmen	t (interms of qu	ality, quantity	
Risk status before	Probability	Impact	Overall		
existing mitigation	Low	Medium			
Existing mitigating actions		Existing assura	inces		
Terms and conditions are proper Contracts.	ly captured in the	Signed contracts	are available.		
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action.	
Future mitigating Actions	Owner	Due	Notes		
			Any relevant n	otes	
Risk status after future mitigating actions	Probability	Impact	Overall		

8. Risk area: Finance Management and Budget Control	Risk Category: Operational			Risk owner: National Executive Commissioner	
	TSA aim: To ensu documents is prod		voice with relevant supporting		
Risk description					
<b>Event/cause</b> — False claim or dup <b>Result</b> Embezzlement of funds.		ceived			
Risk status before	Probability	Impact	Overall		
existing mitigation	Low	Medium			
Existing mitigating actions		Existing assura	ances		
Proper documentation of received invoices when paid.		Paid invoices are	stamped as PAID.		
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action.	
Future mitigating Actions	Owner	Due	Notes		
Recruitment of an Accountant at TSA	Chief Commissioner	> August, 2016	Any relevant n	notes	
Risk status after future mitigating	Probability	Impact	Overall		
	Low	Medium			

9. Risk area: Finance Management and Budget Control	Risk Category: Operational		Risk owner: National Executive Commissioner			
_	TSA aim: To ensu	re the payroll con	sists of existing	sists of existing employees		
Risk description						
Event/cause – Risk of creating fic Result – Paying ghost/dummy		y employees.				
Risk status before	Probability	Impact	Overall			
existing mitigation	Low	Medium				
Existing mitigating actions		Existing assura	ances			
Maker checker process in practice.				sed are available. loyees is in place.		
Risk status after	Probability	Impact	Overall	Acceptable		
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action.		
Future mitigating Actions	Owner	Due	Notes			
Recruitment of an Accountant at TSA	Chief Commissioner	> August, 2016	Any relevant n	notes		
Risk status after future mitigating	Probability	Impact	Overall			
actions	Low	Medium				
		•	•			

10. Risk area: Finance Management and Budget Control	Risk Category: Operational Risk owner: National Executive Commissioner			
	TSA aim: To ensure	: fraud/theft is eli	minated within	the Association.
Risk description				
Event/cause — Fraudulent acts of Result — can bring serious finance		sk.		
Risk status before	Probability	Impact	Overall	
existing mitigation	Low	High		
Existing mitigating actions		Existing assura	nces	
in place to minimise fra  Maker checker process	•			
Risk status after	Probability	Impact	Overall	Acceptable
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action. <b>NO</b>
Future mitigating Actions	Owner	Due	Notes	
•	CC DCC	> August, 2016	Any relevant n	otes
Risk status after future mitigating	Probability	Impact	Overall	
actions	Low	Medium		

11. Risk area: Finance Management and Budget Control	Risk Category: Liquidity			Risk owner: National Executive Commissioner	
	TSA aim: To ensure	any contingent i	liability is forese	en before occurrence.	
Risk description					
Event/cause – Unforeseen incl Result – Under budgeting.	usion or contingent li	abilities.			
Risk status before	Probability	Impact	Overall		
existing mitigation	Low	High			
Existing mitigating actions		Existing assura	nces		
Provisions are be made to any u	ns are be made to any unforeseen liabilities. Previous and current budgets are available for review.			re available for	
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action.	
Future mitigating Actions	Owner	Due	Notes		
➤ Recruitment of an Accountant at TSA ➤ Installation of Accounting System ACCPAC ERP	CC DCC	> August, 2016	Any relevant n	otes	
Risk status after	Probability	Impact	Overall		
future mitigating actions	Low	Medium			

12. Risk area: Finance Management and Budget Control	Risk Category: Exchange rate fluctuation risk  Risk owner: NEC			EC	
_	TSA aim: To meet A	Associations payn	ment liabilities in foreign currency.		
Risk description					
Event/cause —Increase of the Shillings may cause TSA to spen Result — Exposure to loss due to	nd more Tanzania Shi	llings to buy fore	ign currencies.		
Risk status before	Probability	Impact	Overall	3	
existing mitigation	Low	Medium			
Existing mitigating actions		Existing assura	nces		
<ul> <li>(i) TSA impose administrative when paying in foreign culocal scouts attending intecoordinated by TSA HQ.</li> <li>(ii) Financial Regulations in playing the page 12 per page 22 per p</li></ul>	rrencies on behalf of ernational events	Management re	ports in place.		
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action. <b>NO</b>	
Future mitigating Actions	Owner	Due	Notes		
			Any relevant n	otes	
Risk status after future mitigating	Probability	Impact	Overall		
actions	Low	Medium			

13. Risk area: Finance Management and Budget Control	Risk Category: Exch fluctuation risk	Risk Category: Exchange rate fluctuation risk  Risk owner: NEC			
	TSA aim: To meet A	Associations payn	nent liabilities ir	n Tanzania Shillings.	
Risk description					
Event/cause —Increase of the Shillings may cause TSA to s currencies and converted to Tai Result — Exposure to loss due to	pend more Tanzani nzania Shillings on re	a Shillings to fo	or funds receiv	ed in foreign	
Risk status before	Probability	Impact	Overall		
existing mitigation	Low	Medium			
Existing mitigating actions		Existing assura	nces		
Financial Regulations in place.		<mark>Management re</mark> ,	ports in place.		
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action. <b>NO</b>	
Future mitigating Actions	Owner	Due	Notes		
Opening of USD Bank Account	NEC	January, 2016	Any relevant n	otes	
Risk status after future mitigating	Probability	Impact	Overall		
actions	Low	Low			

### 4.3. Payment of Salaries and Other Personal Emolument

14. Risk area:  Payment of Salaries and  Other Personal Emolument	Risk Category: Operational  Risk owner: NEC  TSA aim: To ensure that -Staff are paid their Salaries and other				
	TSA aim: To ensure Entitlement correct		aid their Salarie	es and other	
Risk description					
Event/cause – The salary staff the purpose of confiscating of salaries timely Result – Delay in meeting Asso	organisation's mone	y or my deliber	ately delay pa	yment of the	
Risk status before	Probability	bility Impact Overall			
existing mitigation	Medium	High			
Existing mitigating actions		Existing assura	nces		
<ul> <li>(i) Time should be set by STECO on due date for payment of salaries</li> <li>(ii) Segregation of duties among salaries workers "maker and checker "</li> <li>(iii) There should be a list of all staffs with their deductions prepared by NEC/ HR officer which will be the base of preparation payroll</li> <li>(iv) Insist on use of other guidelines for the preparation of salaries</li> </ul>		<ul> <li>Signed payslips processed are available.</li> <li>Signed register of employees is in place.</li> </ul>			
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action. <b>NO</b>	
Future mitigating Actions	Owner	Due	Notes		
,	CC DCC	➤ August, 2016	Any relevant n	otes	
Risk status after future mitigating	Probability	Impact	Overall		
actions	Low	Medium			

15. Risk area: Payment of Salaries and Other Personal Emolument	Risk Category: Ope	erational	Risk owner: NEC		
		re at Correct computation of statutory deductions and es of those deductions			
Risk description					
Event/cause — The Penalty or fa Result — Financial or/and reput	•	es due to delay re	emitting the Dea	luctions	
Risk status before	Probability	Impact	Overall		
existing mitigation	Medium	High			
Existing mitigating actions		Existing assura	inces		
(i) Ensure Timely preparation their deductions. (ii) Comply with the require regulations such as incomply with the regulations such as incomplete.	ement of law and	rilea copies of a	eauctions ana s	statutory remittances	
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action. <b>NO</b>	
Future mitigating Actions	Owner	Due	Notes		
Recruitment of an Accountant at TSA	CC DCC	> August, 2016	Any relevant n	otes	
Risk status after future mitigating	Probability	Impact	Overall		
	Low	Medium			

### 4.4. Procurement Management

16. Risk area:  Procurement Management	Risk Category: Valu	ie for money risk	Risk owner: A	IEC
	TSA aim: To ensure achieved	that economy a	nd efficiency in <sub>l</sub>	procurement is
Risk description				
Event/cause — The Tenders av taken to solicit and award tend Result —Poor procurements.		not represent be	st value for mo	oney and time
Risk status before	Probability	Impact	Overall	
existing mitigation	Medium	High		
Existing mitigating actions		Existing assura	nces	
(i.) Ensure that competitive proselection of consultants, secontractors are instituted, (ii.) Ensure that there is competo understand the market conference procurement plants.	rvice providers and tition and capacity and ensure existence	Procurement do inspections.	cumentations a	ire available for
(iii.) Financial Regulations are in Risk status after	Probability	Impact	Overall	Acceptable
existing mitigation	-	Medium		If "yes" tolerate the risk. If "no" there needs to be further action. YES
Future mitigating Actions	Owner	Due	Notes	
Risk status after future mitigating actions	Probability	Impact	Overall	

17. Risk area:  Procurement Management	Risk Category: Qua	lity Risk	Risk owner: A	Risk owner: NEC	
	TSA aim: To ensure	that specificatio	ns fit with the a	ctual requirement.	
Risk description					
Event/cause — The exposure to of the Association .  Result —Poor procurements.	a delivery of goods	that they don't	meet the actua	l requirement	
Risk status before	Probability	Impact	Overall		
existing mitigation	Medium	High			
Existing mitigating actions		Existing assura	nces		
(i.) Ensure that there is critical department requirement w matched with specification technical person/staff (ii.)Financial Regulations are in	hich will be by involving	Procurement do inspections.	cumentations a	re available for	
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action. <b>YES</b>	
Future mitigating Actions	Owner	Due	Notes		
Risk status after future mitigating actions	Probability	Impact	Overall		
			-		

18. Risk area:  Procurement Management	Risk Category: Defo	ault Risk	Risk owner: NEC			
	TSA aim: To ensure of quantity and qua	•	according to ord	lered goods in terms		
Risk description						
1 -	Event/cause – Suppliers/ service provider or contractor deliver incomplete product and of low quality/not in line with specification at the agreed price or higher.  Result –Poor procurements.					
Risk status before	Probability	Impact	Overall			
existing mitigation	Medium	High				
Existing mitigating actions		Existing assura	nces			
(i.) Effectice contract manage (ii.) Involving technical inspending high integrity	gement is required ection team of	Procurement do inspections.	cumentations a	re available for		
Risk status after	Probability	Impact	Overall	Acceptable		
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action. <b>NO</b>		
Future mitigating Actions	Owner	Due	Notes			
Formation of a Tender Board or Outsourcing of Tender Board services	сс	June, 2017				
Risk status after future mitigating	Probability	Impact	Overall			
	Low	Medium				

### 4.5. Manpower And Succession Plans

19. Risk area:  Manpower and  Successsion Plans	Risk Category: Business Continuity  TSA aim: Undertake judicious manp		Risk owner: CC	
		-	• -	to avoia power related issues
Risk description				
<b>Event/cause</b> – Absence of key s <b>Result</b> – Can hamper the smooth	==	mental work.		
Risk status before	Probability	Impact	Overall	
existing mitigation	Medium	High		
Existing mitigating actions		Existing assura	nces	
(a) Recruitment of right manpow (b) Impart continuous knowledg through regular training (c) Succession plan thorough trai professional staff or volunteer. (d)Business Continuity Managen (e) Emergency Management Poli in Place	ne up-grading ining of alternate nent Policy in place			
Risk status after	Probability	Impact	Overall	Acceptable
existing mitigation		Medium		If "yes" tolerate the risk. If "no" there needs to be further action. <b>YES</b>
Future mitigating Actions	Owner	Due	Notes	
Accounting processes will be made system driven rather than human dependent/ driven		➤ Jan 2017	Any relevant n	otes
Risk status after future mitigating	Probability	Impact	Overall	
	Low	Medium		

20. Risk area:  Manpower and  Successsion Plans	Risk Category: Busi	ness Continuity	Risk owner: C	C	
			king environment that can encourage petter job than they otherwise would.		
Risk description					
<b>Event/cause</b> – Absence of key s <b>Result</b> – Can hamper the smoo		mental work.			
Risk status before	Probability	Impact	Overall		
existing mitigation	Medium	High			
Existing mitigating actions		Existing assura	nces		
(a) Recruitment of right manpov (b) Impart continuous knowledg through regular training (c)Designing a motivation strate morale of employees and volunt hard (d)Designing and perfoming Stajassessment system which will breward.	e up-gradation  Tryy that will improve  Treers from working  Tryy perfomance		l staff and voun ance appraisal i		
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action. <b>YES</b>	
Future mitigating Actions	Owner	Due	Notes		
			Any relevant n	otes	
Risk status after future mitigating actions	Probability	Impact	Overall		

## 4.6. Investment and Project Management

21. Risk area:  Investment and Project  Management	Risk Category: Liquidity		Risk owner: NEC	
	TSA aim: To ensure investment portfoli	= -	Association are	placed in secure
Risk description				
Event/cause —Over investing requirements.  Result — Exposure to a loss as and cost-effective manner.				
Risk status before	Probability	Impact	Overall	
existing mitigation	Low	High		
Existing mitigating actions		Existing assura	inces	
(i) Daily/Weekly investme to analyse the daily/we position and cash flow (ii) Investment Policy docu	eekly portfolio forecast.		fixed income se	xed deposits, Liquid ecurities of low risk
Risk status after	Probability	Impact	Overall	Acceptable
existing mitigation	Low	Medium	Coolum	If "yes" tolerate the risk. If "no" there needs to be further action.
Future mitigating Actions	Owner	Due	Notes	
Recruitment of an Accountant at TSA	CC DCC	> August, 2016	Any relevant notes	
Risk status after future mitigating	Probability	Impact	Overall	
actions	Low	Medium		

risk. If "no" there r						
Risk description  Event/cause — The risk that the settlement time lag between TSA and counterparty may expose TSA to short term risk of counterparty not honouring its obligations  Result — Exposure to a loss as a result of Association's inability to meet cash flow obligations in a transcription and cost-effective manner.  Risk status before existing mitigation  Existing mitigation  Existing assurances  (i) To be in touch with the counterparty before the maturity date, so that the counterparty from the maturity date, so that the counterparty from time to time.  (ii) Investment Policy document in place.  Risk status after existing mitigation  Probability Impact Overall Acceptable for whether the counterparty from time to time.  Probability Impact Overall Acceptable for whether the first obe further of the place.  Risk status after existing mitigating Owner Due Notes  Recruitment of an Accountant at TSA DCC August, 2016  Risk status after future mitigating Probability Impact Overall Acceptable accountant at TSA DCC Impact Overall Acceptable accountant of TSA DCC Impact Overall Acceptable acceptable accountant of TSA DCC Impact Overall Acceptable accepta	Investment and Project	Risk Category: Cred	dit Risk	Risk owner: NEC		
Event/cause — The risk that the settlement time lag between TSA and counterparty may expose TSA to short term risk of counterparty not honouring its obligations  Result — Exposure to a loss as a result of Association's inability to meet cash flow obligations in a transcription and cost-effective manner.  Risk status before  existing mitigation  Existing mitigation    Impact		TSA aim: To ensure	e that the funds i	s timely availab	le from investments.	
TSA to short term risk of counterparty not honouring its obligations  Result – Exposure to a loss as a result of Association's inability to meet cash flow obligations in a transcribed and cost-effective manner.  Risk status before  existing mitigation    Probability   Impact   Overall	Risk description					
Risk status after existing mitigation  Probability Impact Overall  High  Existing mitigating actions  Existing assurances  (i) To be in touch with the counterparty before the maturity date, so that the counterparty is well reminded of the said maturity.  (ii) Investment Policy document in place.  Probability Impact Overall Accounts, Fixed deposits, Life funds and other fixed income securities of low categories from time to time.  Risk status after existing mitigation  Probability Impact Overall Acceptable  Medium If "yes" tolerarisk. If "no" there is to be further on to be further on the function of the fixed income securities of low categories from time to time.  Probability Impact Overall Acceptable  Probability Acceptable Acceptable  Accountant at TSA  Probability Impact Overall  Risk status after future mitigating  Probability Impact Overall	TSA to short term risk of counts <b>Result</b> – Exposure to a loss as o	erparty not honourin	g its obligations			
Existing mitigating actions  (i) To be in touch with the counterparty before the maturity date, so that the counterparty is well reminded of the said maturity.  (ii) Investment Policy document in place.  Risk status after existing mitigation  Probability Impact Overall Acceptable of words.  Medium  Probability Impact Overall Acceptable of words.  Probability Impact Overall Overall of words.  Probability Impact Overall Impact Overall ove		Probability	Impact	Overall		
(i) To be in touch with the counterparty before the maturity date, so that the counterparty is well reminded of the said maturity.  (ii) Investment Policy document in place.    Probability   Impact   Overall   Acceptable	existing mitigation	Low	High			
the maturity date, so that the counterparty is well reminded of the said maturity.  (ii) Investment Policy document in place.  Risk status after existing mitigation  Probability  Future mitigating Actions  Recruitment of an Accountant at TSA  Risk status after DCC  Risk status after existing mitigating  Probability  Due Notes  Any relevant notes  Probability Impact Overall  Acceptable Overall  If "yes" tolera risk.  If "no" there reall over the probability over the pr	Existing mitigating actions		Existing assura	nces		
existing mitigation  Low Medium  If "yes" toleral risk.  If "no" there re to be further of NO  Future mitigating  Actions  → Recruitment of an Accountant at TSA  CC  DCC  → August, 2016  Any relevant notes  Risk status after future mitigating  Probability Impact  Overall	the maturity date, so th is well reminded of the s	at the counterparty said maturity.	Funds and other	fixed income se	= = =	
Future mitigating Actions  Probability  Probability  Prisk.  If "no" there is to be further on the probability	Risk status after	Probability	Impact	Overall	Acceptable	
Actions  Recruitment of an CC August, Any relevant notes  CC 2016  Risk status after future mitigating  CC Number August, Any relevant notes  Any relevant notes  Any relevant notes  Any relevant notes  Overall	existing mitigation	Low	Medium		If "no" there needs to be further action.	
Accountant at TSA DCC 2016  Risk status after Probability Impact Overall future mitigating		Owner	Due	Notes		
future mitigating	•			Any relevant n	otes	
	future mitigating	_	-	Overall		

23. Risk area:  Investment and Project  Management	Risk Category: Proj Management	ect	Risk owner: NEC	
	TSA aim: To initiate order to create suff	· ·		estments projects in operations/activities
Risk description				
Event/cause —Project fails to s variations. Result — Increased liabilities to		-	•	h high of cost
Risk status before	Probability	Impact	Overall	
existing mitigation	Low	High		
Existing mitigating actions		Existing assura	nces	
<ul><li>(i.) Projects to undergo a scrubefore project startup.</li><li>(ii.) Use of skilled consultants.</li><li>(iii.) Detailed Feasibility Report</li><li>(iv.) Appointment of skilled Project</li></ul>	ts.	Minutes of STEC		Project due deligence
	Probability	Impact	Overall	Acceptable
existing mitigation	Medium	Higher		If "yes" tolerate the risk. If "no" there needs to be further action. <b>NO</b>
Future mitigating Actions	Owner	Due	Notes	
Acquisition of Consultant to prepare feasibility reports on TSA HQ plot development	сс	➤ December, 2016	Any relevant n	otes
Risk status after future mitigating	Probability	Impact	Overall	
actions	Low	Medium		

# 4.7. Communications, External Relations (ER) and Partnership

24. Risk area:  Communications, ER and  Partnership	Risk Category: Re	putation Risk	Risk owner	: CC	
,	TSA aim: To ensure public image of the Association is maintained consistently				
Risk description					
<b>Event/cause</b> – Failure to maint <b>Result</b> – Loss of Association's re		ception & reput	ation.		
Risk status before	Probability	Impact	Overall		
existing mitigation	Low	Very High			
Existing mitigating actions		Existing assu	rances		
We have our Association's cultur which should be followed by each association.		Our improving	၂ Association's բ	oublic image.	
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation	Low	High		If "yes" tolerate the risk. If "no" there needs to be further action.	
Future mitigating Actions	Owner	Due	Notes		
Implement the actions in our new Strategic Plan 2016-2020 on Strengthening Scouting Profile.			Any relevan ≽ TSA Stra	t notes rtegic Plan 2016-2020	
Risk status after future mitigating	Probability	Impact	Overall		
	Low	Medium			

	Diek Cots com Den	utation Risk	Diele errore av. A	CC IOTA/IOTI ICT O
25. Risk area:  Communications, ER and Partnership	Risk Category: Rep	utution KISK	Risk owner: ACC- JOTA/JOTI, ICT & Innovation	
	TSA aim: To ensure manner y	that all commu	nications are de	livered in the correct
Risk description				
Event/cause – Ineffective consistent.  Result – Loss of Association's re	•	result in deliv	very of messa	ges that are
Risk status before	Probability	Impact	Overall	
existing mitigation	Medium	Very High		
Existing mitigating actions		Existing assura	nces	
<ul> <li>(i.) We have our Association's culture and core values which should be followed by each members of our association.</li> <li>(ii.) Communications going out to public must be authorised by the CC. To provide information to the media in a relevant and timely fashion.</li> <li>(iii.) Communication Policy is in place</li> </ul>			oving Associatio. d Press Release:	n's public image. s.
Risk status after	Probability	Impact	Overall	Acceptable
existin g mitigation	Low	High		If "yes" tolerate the risk. If "no" there needs to be further action. <b>YES</b>
Future mitigating Actions	Owner	Due	Notes	
Risk status after future mitigating actions	Probability	Impact	Overall	

26. Risk area:  Communications, ER and Partnership	Risk Category: Ro	eputation Risk	Risk owner	Risk owner: ACC- JOTA/JOTI, ICT & Innovation		
ruitieisiip	TSA aim: To ensure that TSA's profile is properly conveyed to the existing and potential partners.					
Risk description						
Event/cause – Ineffective or in External Relations strategy. Result – Loss of Association's re values.						
Risk status before	Probability	Impact	Overall			
existing mitigation	Medium	Very High				
Existing mitigating actions		Existing assu	urances			
<ul> <li>(i.) We have our Association's c values which should be follo members of our association</li> <li>(ii.) Frequent meeting with exist partners.</li> <li>(iii.) Communications going out a authorised by the CC. To prothe media in a relevant and</li> <li>(iv.) Communication Policy is in processing to the processing</li></ul>	wed by each  ing and potencial  to public must be  ovide information to  timely fashion.		g Association's p	oublic image.		
Risk status after	Probability	Impact	Overall	Acceptable		
existing mitigation	Low	High	o vo. u	If "yes" tolerate the risk. If "no" there needs to be further action. YES		
Future mitigating Actions	Owner	Due	Notes			
Risk status after future mitigating actions	Probability	Impact	Overall			

## 4.8. Information and Communication Technology (ICT)

27. Risk area:  Information and  Communication	Risk Category: Operational Risk Risk owner: DCC				
Technology	TSA aim: To autor	mate all critical bu	business processes / operations.		
Risk description					
Event/cause — TSA's non-autor membership system) may prod Result — Compromised integrity	uce erroneous outpu	_	system, invento	ry system and	
Risk status before	Probability	Impact	Overall		
existing mitigation	Medium	High			
Existing mitigating actions		Existing assura	nces		
(i.) Manual process flow with make (ii.) Business Continuity Manageme		Manual reports o	ounter signed		
Risk status after	Probability	Impact	Overall	Acceptable	
existing mitigation	Low	Medium		If "yes" tolerate the risk. If "no" there needs to be further action. <b>NO</b>	
Future mitigating Actions	Owner	Due	Notes		
(i)Plans to automate the accounting system, inventory system and membership system are in place.  (ii) Plans to document a		August, 2016 February, 2016	Any relevant n	otes	
detailed Business Continuity Plan (BCP)					
Risk status after	Probability	Impact	Overall		
future mitigating actions	Low	Medium			

28. Risk area: Information and Communication	Risk Category: Compliance Risk Risk owner: DCC			
Technology	TSA aim: To to ens implemented and o integrity, confident	perated in a mar	nner that does n	•
Risk description				
Event/cause – Non-compliance Result – Compromised integrity	-	_		
Risk status before	Probability	Impact	Overall	
existing mitigation	Medium	High		
Existing mitigating actions		Existing assura	nces	
<ul> <li>(i) ICT Policy, ICT Regulations of Manuals are in place and storage appraised to adhere to them</li> <li>(ii) All staff are compelled to cele acknowledge that they are a Policy and Regulations and a their terms.</li> </ul>	off are continuously n. rtify that they aware of the TSA ICT	The policies are (	available for ins	pections.
Risk status after	Probability	Impact	Overall	Acceptable
existing mitigation		Medium		If "yes" tolerate the risk. If "no" there needs to be further action. <b>YES</b>
Future mitigating Actions	Owner	Due	Notes	
Risk status after future mitigating actions	Probability	Impact	Any relevant n	otes

29. Risk area: Information and Communication	Risk Category: Business Continuity Risk owner: DCC				
Technology	_	eguarding the men	•	ence gained in d softcopies of the	
Risk description					
<b>Event/cause</b> – Loss or damage <b>Result</b> – TSA unable to recover					
Risk status before	Probability	Impact	Overall		
existing mitigation	Medium	High			
Existing mitigating actions		Existing assura	ances		
copies are held by N departmental files/folders of saved in File Server located copies at an alternate site. (ii) Business Continuity Manage (iii)Emergency Management Po- in Place.	and other soft cop at TSA HQ and ot ement Policy in pla	ies her ce			
Risk status after	Probability	Impact	Overall	Acceptable	
	Medium	Medium		If "yes" tolerate the risk. If "no" there needs to be further action. YES	
Future mitigating Actions	Owner	Due	Notes		
Plans to document a detailed Business Continuity Plan (BCP)	DCC	February, 2016	Any relevant	notes	
Risk status after future mitigating actions	Probability	Impact	Overall		

			•	
30. Risk area: Information and Communication	<b>Risk Category:</b> Business Continuity Risk		Risk owner: DCC	
Technology	TSA aim: To estable business/operation	•		e continuity of TSA's aster.
Risk description				
Event/cause – Fail to recover in Result –Unable to continue wit	=			
Risk status before	Probability	Impact	Overall	
existing mitigation	Medium	High		
Existing mitigating actions		Existing assura	nces	
Business Continuity Managemer	nt Policy is in place.	Manual reports counter signed		
Risk status after	Probability	Impact	Overall	Acceptable
existing mitigation	Medium	Medium		If "yes" tolerate the risk. If "no" there needs to be further action.
Future mitigating Actions	Owner	Due	Notes	
(i.) Plans to automate the accounting system, inventory system and membership system are in place.		August, 2016	Any relevant n	otes
(ii.)Plans to document a detailed Business Continuity Plan (BCP)		February, 2016		
Risk status after future mitigating	Probability	Impact	Overall	
	Low	Medium		

#### **Annexures**

## Annexure A – Risk Probability and Impact Setting

**Risk Probability setting** 

Probability	Criteria			
Very low	0-5% - extremely unlikely or virtually impossible			
Low	6-20% - low but not impossible			
Medium	21-50% - fairly likely to occur			
High	51-80% - more likely to occur than not			
Very high	81-100% - almost certainly will occur			

**Risk Impact setting** 

Impact	Criteria
Very low	Likely to have minor impact in one or a few areas of the TSA.
Low	Likely to have minor impact in many areas of the TSA.
Medium	Likely to have major impact in one or a few areas of the TSA.
High	Likely to have major impact in many areas of the TSA.
Very high	Likely to have major impact on the whole TSA.

Traffic light scoring

Probability						
Very Low	Low	Medium	High	Very High		
(1)	(2)	(3)	(4)	(5)		
Amber	Amber	Red	Red	Red	Very High	Impact
(5)	(10)	(15)	(20)	(25)	(5)	
Green	Amber	Amber	Red	Red	High	
(4)	(8)	(12)	(16)	(20)	(4)	
Green	Amber	Amber	Amber	Red	Medium	
(3)	(6)	(9)	(12)	(15)	(3)	
Green	Green	Amber	Amber	Amber	Low	
(2)	(4)	(6)	(8)	(10)	(2)	
Green	Green	Green	Green	Amber	Very Low	
(1)	(2)	(3)	(4)	(5)	(1)	

# Annexure B – Aid To Identifying Risks

Step	Action	Example		
1	Identify individual / unit / TSA aims, objectives and targets	Develop and implement cost-effective programmes to tackle organisations which have not notified in accordance with their obligations, aiming to increase the register to 285,000.		
2	Think about what might stop the aims etc from being achieved and describe them in terms of "event/cause" and "result".	Lack of staff to develop and implement programme due to difficulties in recruiting result in shortfall in numbers registered and in Data Protection Fee Income.		
3	For each "risk" score its impact and likelihood and prioritise accordingly.	Impact "medium" as it could result in failure of the programme.  [Impact could rise to "high" if shortfall in notification fee income was going to impact on office expenditure plans.]  Likelihood "medium" on assumption that Notifications team are slightly understaffed and are already facing some difficulties in recruiting.  [This could raise to "high" if these staffing and recruitment problems were more severe.]		
4	Identify mitigating actions and include these in business plans if appropriate. Mitigation should be specific and time limited.	<ol> <li>Identify any shortfall in numbers of staff required by December.</li> <li>Identify existing staff who can be used on the programme by January and agree transfers and start dates.</li> <li>Initiate recruitment of new staff to fill any remaining shortfall by February and plan to have staff in post by June.</li> <li>Monitor income shortfall and agree point at which TSA budget would need to be revised to take account of any shortfall.</li> </ol>		
5	Agree risk status after mitigating action.	Assuming reasonably successful staffing of the programme the probability would fall to "low". Impact would remain at "medium" as this has not been addressed by mitigation.		

### Annexure C-Conflict of Interest Disclosure